

## Press release

### Smart logistics from Kern

**ITERGO uses a 24/7 Smart Terminal for internal distribution of goods.**

"Built up, fine-tuned and it worked" is the simple formula that Udo Schäfer, Head of Output Management of the Infrastructure & Operations Global Division at ITERGO Informationstechnologie GmbH in Düsseldorf, uses when he thinks back to the installation of the Kern 24/7 Smart Terminal.

The preparation process was also completed quickly, "because the system has been in full operation for a year now and runs in continuous operation," emphasizes Schäfer. The 24/7 Smart Terminal forms the bridge from the Print Media Centre to the individual departments of the Ergo Group in Düsseldorf and has digitalized and thus significantly simplified the processes there: The order for the Print Media Centre arrives electronically in the system. As soon as the product is finished, an e-mail is sent to the client with the information that his order is ready in the terminal. The e-mail also contains a PIN code, which allows only the authorized recipient to pick up the goods at the terminal. This process is fully automated.

"In terms of size and number, the individual compartments fit our requirements perfectly", Schäfer sums up, "because the terminals can be individually adapted so that printed products can be stored in all sizes". He talks about the enormous simplification of the processes and significant time saving when he details the advantages. "The terminal has become an integral part of our processes," says Schäfer. Even minor adjustments were made during ongoing operations, "but basically the system ran 100 percent straight away".



ITERGO is a central IT service provider of the ERGO Group and is considered one of the leading IT service providers in the insurance industry. The company develops and implements globally applicable IT solutions, and ITERGO also designs and maintains a modern infrastructure. Locations are Düsseldorf, Hamburg, Cologne and Munich. Approximately 1,700 employees work at the four locations.

### **24/7 Smart Terminals**

The 24/7 Smart Terminals offer a wide range of solutions in the logistics sector. Behind this is a clever system consisting of automated parcel compartments equipped with sensors. One of the main features is the safe and punctual provision of goods. The Smart Terminals can also be the core of so-called hub solutions to collect goods at central locations and then transport them in bundles to their destination. The 24/7 Smart Terminals are already being used successfully in companies, local authorities, housing association projects and in retail.

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