

Press release

Klartext GmbH relies on a 24/7 Smart Terminal

Customers can pick up orders around the clock

Klartext GmbH is offering a new service to its customers and business partners: a 24/7 Smart Terminal from Kern that enables secure and contact-free transfer of goods around the clock, seven days a week. "We are delighted that we have the terminal up and running", says managing director Michael Hamel.

The family company produces a wide range of printed products. The idea of offering customers an automated round-the-clock pick-up service had long been in the minds of management. The company gained all the relevant information about the 24/7 Smart Terminals at Kern GmbH and found the right solution for them. Since mid-February, the terminal has been in use in the entrance area of Klartext GmbH. The integrated software represents security, reliability and easy handling. When ordering, the customer only has to indicate that they wish to receive the products via the parcel pick-up station. They can then be informed by e-mail or SMS about the arrival of their order. For collection, the customer receives a PIN or QR code with which they identify themselves. "The system impresses with its simple operation and is very well accepted by our customers," says Michael Hamel.

The size and number of the individual compartments were individually tailored to the needs of Klartext GmbH. Print products in all sizes can be stored in them. The software is open to all providers and guarantees maximum security, as only the recipient can open the corresponding parcel compartment of the terminal. This makes parcel reception as flexible as possible.



The Göttingen-based print and media service provider with an affiliated lettershop is the specialist, from layout creation through to the production of many printed materials and media, up to worldwide distribution. Klartext GmbH offers printing and marketing solutions for small and medium-sized companies. The family-owned company provides an all-round service for printed and digital communication. The company was founded in 1994.

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