

Case Study



A unique feature in Lower Saxony: the town of Langenhagen now has a collection terminal for documents in front of the town hall.

Short description

Customer

City of Langenhagen



With over 53,000 inhabitants, Langenhagen is one of the largest municipalities in the Hannover region. With a total area of exactly 7,179 hectares, the city has qualities that extend far beyond a medium-sized centre. Langenhagen with its multifaceted profile is a city where people not only like to live, but where they can work successfully just as well.

Sector

City council & Administration

Situation / Challenge

- The city of Langenhagen has installed an ID Terminal from Kern.
- Giving citizens the opportunity to collect identity documents (identity cards and passports) around the clock.
- From now on, the requested identity card or passport can be picked up around the clock at a terminal in the town hall inner courtyard.

Country

Germany

Solution

- Kern ID Terminal
- Complete and fully functional installation

Implementation period

November 2020

Notification by e-mail

- An e-mail is automatically sent with a PIN code so that the document can be collected. The corresponding compartment in the terminal is reserved directly when the application is submitted.

Product / Solution

Kern ID Terminal

Technical advantages

- Secure: PIN Code and Fingerprint
- Pick-up documents 24/7
- Simple and intuitive handling

Operating via touch screen

- The ID Terminal with total 44 compartments is operated via a 15" touch screen. After entering the PIN code and verification of the fingerprint, one of the compartments opens.