

Case Study



Mayor Martin Georg Cohn with Dajana Lacic from the City Hall in front of the new identity card terminal

ID Terminal for the city of Leonberg. Collecting ID documents and passports around the clock.

Short description

Customer

City of Leonberg



Sector

City Council & Administration

Country

Germany

Implementation period

Summer 2020

Product / Solution

Kern ID Terminal

Technical advantages

- Secure: PIN Code and Fingerprint
- Pick-up documents 24/7
- Simple and intuitive handling

Leonberg is a city in the center of the German state of Baden-Württemberg, about 13 kilometres west of Stuttgart. With a population of around 48,000, it is the third largest town in the district of Böblingen after Sindelfingen and Böblingen and has been designated as a medium-sized center for the surrounding municipalities.

Situation / Challenge

- The city of Leonberg has installed an ID Terminal from Kern.
- Giving citizens the opportunity to collect identity documents (identity cards and passports) around the clock.
- From now on, the requested identity card or passport can be picked up around the clock at a terminal next to the town hall on the market square.

Solution

- Kern ID Terminal
- Complete and fully functional installation
- Last year, a total of 4,138 identity cards and 2,516 passport applications were submitted for the city of Leonberg and the surrounding villages.

Notification by e-mail

- An e-mail is automatically sent with a PIN code so that the document can be collected. The corresponding compartment in the terminal is reserved directly when the application is submitted.

Operation via touch screen

- The ID Terminal with total 46 compartments is operated via a 15" touch screen. After entering the PIN code and verification of the fingerprint, one of the compartments opens.